

# Spiritual Spaces: Chapels and Music to Improve the Healthcare Environment and the Healing Experience

Presented by Annette Ridenour

AESTHETICS INC







# The Universal Chapel

The universal chapel is a place where any person, no matter where they are on their spiritual or life path, can enter and find a sense of calm, a sense of peace, an invitation to reflection, and an opportunity to reconnect with the higher presence within.

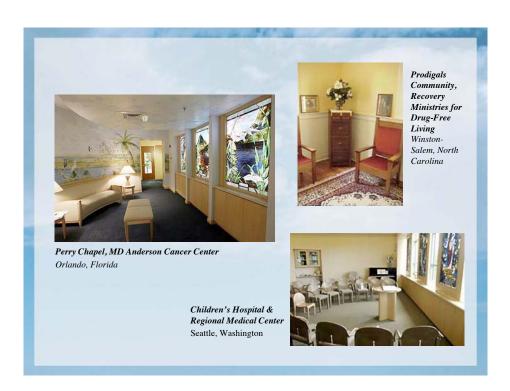
Leah Goodwin Director of Arts Programs Aesthetics, Inc.

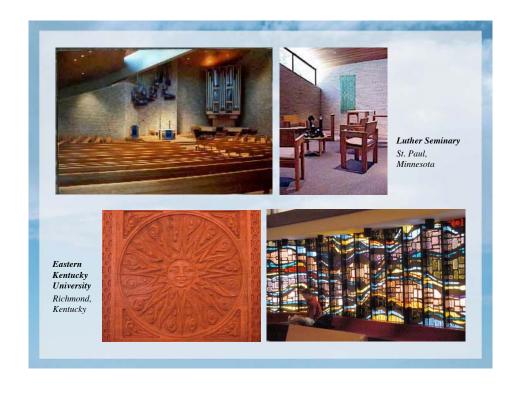


Francis Hospital Evanston, Illinois

Mercy Chapel Bakersfield, California









Lake Lady Labyrinth Northshore of Lake Ponchartrain, about 30 miles from New Orleans, Louisiana Photos by Jake Prescott





University of Dundee
United Kingdom

# Chapel Design

How do you create a space that nurtures every person's spiritual well being?

"A sacred place can be defined as such because it emanates an influence which goes beyond its physical form. It influences the psyche of man, his surroundings and sometimes even his nature. Temples provide an aura of purity and peace."

> Sacred Places: A Journey Into the Holiest Lands Sara Ann Osmen

# **Design Decisions**

- A multiple-faith spiritual space
- Individual sacred spaces for each faith
  - Chapel
  - Temple
  - Mosque
  - Synagogue
  - Garden

# **Design Decisions**

- Determine right-sizing based on usage
- Analyze orientation/direction of the room
- Create an ante room
- Develop a series of experiences
- Provide areas for personal experiences
- Design the acoustics (minimize air conditioner noise, etc.)

# Visioning with the Community

Develop iconic elements that support the religious and spiritual experience.

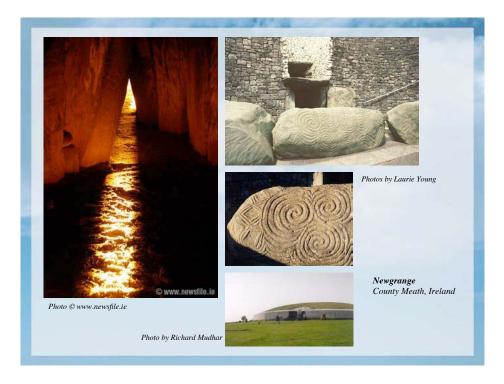
Universal themes that are present in all religions:

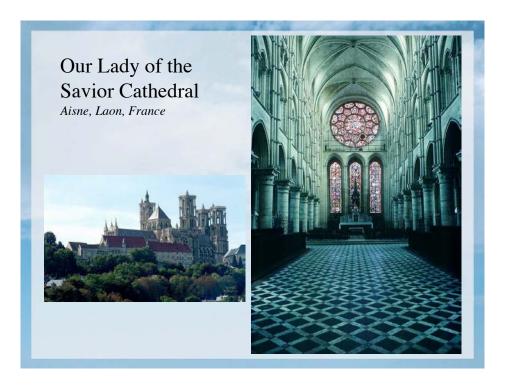
- Light
- Prayer
- Meditation
- Symbols
- Music

# Light

"Light has been, for centuries, the most central of sacred elements. From the very earliest monuments such as Newgrange where the light of sun and moon were employed to indicate the seasonal changes, up to the cathedral stained glass window where light is employed to enlighten the saints and the holy."

Sacred Places: A Journey Into the Holiest Lands Sara Ann Osmen





## Roman Catholic Cathedral

Paramaribo, Suriname





# The Basilica of St. Quentin Aisne, Laon, France

# Prayer

Prayer is usually a personal experience—a request to the Great Spirit, Creator, God, Higher Power, Allah, Jehovah, or other identifying name. There is often a set order of words, or actions—kneeling, rocking, or chanting—involved in prayer. Prayer is a desire, a wish, and a way to let go and surrender the human worry to a higher presence.

A multiple-faith spiritual space acknowledges the prayer needs of a diverse religious population.

# Prayer

Calligraphic Composition containing Quranic verses including the Basmala (India or Iran, early 19th century).

O mankind, there has come unto you a direction from your Lord and a healing for the heart and for those who believe in guidance and mercy.

Qur'an 10:57

# Prayer

Hear my cry, O God; attend unto my prayer.
From the end of the earth will I call unto Thee, when my heart fainteth; lead me to a rock that is too high for me.
For Thou hast been a refuge for me, a tower of strength in the face of the enemy. I will dwell in Thy Tent for ever; I will take refuge in the covert of Thy wings.

Psalms 61: 2-5

# Prayer

May I become at all times, both now and forever A protector for those without protection A guide for those who have lost their way A ship for those with oceans to cross A bridge for those with rivers to cross A sanctuary for those in danger A lamp for those without light A place of refuge for those who lack shelter And a servant to all in need.

His Holiness the Dalai Lama

# Prayer

May all beings everywhere plagued with sufferings of body and mind quickly be freed from their illnesses. May those frightened cease to be afraid, and may those bound be free.

May the powerless find power, and may people think of befriending one another.

May those who find themselves in trackless, fearful wilderness – the children, the aged, the unprotected – be guarded by beneficent celestials, and may they swiftly attain Buddhahood.

The Buddha

# Prayer

Prayer To Our Lady of Guadalupe

Dear Blessed Mother, Our Lady of Guadalupe,

Patroness of the Americas, pray for us now.

You who renewed the faith of the lowly and the oppressed, hear my cry for help.

Ask your Son, Jesus, to calm my fears; heal my body; touch my heart;

protect my family; and fill me with deep faith.

Amen.



Virgin of Guadalupe (16th century)

# Prayer

Mother, sing me a song
That will ease my pain,
Mend broken bones,
Bring wholeness again.
Catch my babies
When they are born,
Sing my death song,
Teach me how to mourn.
Show me the Medicine

Of the healing herbs,
The value of spirit,
The way I can serve.
Mother, heal my heart
So that I can see
The gifts of yours
That can live through me.
Native American
Prayer

# Meditation

There are thousands upon thousands of students who have practiced meditation and obtained its fruits. Do not doubt its possibilities because of the simplicity of the method. If you cannot find the truth right where you are, where else do you expect to find it?

The Practice of Meditation Zen Master Dogen

# Northfield Buddhist Meditation Center Northfield, Minnesota





## Meditation

# Inviting the Bell

May the sound of this bell penetrate deeply into the cosmos.

In even the darkest spots, may living beings hear it clearly

so their suffering will cease, understanding arise in their hearts, and they can transcend the path of anxiety and sorrow.

Thich Nhat Hanh



# Symbols *Icons and Imagery*

There are universal truths and a variety of images that cross the boundaries of all religions.

The Golden Rule: Treat others as you wish to be treated.

http://www.conexuspress.com/catalog/golden \_rule\_poster.htm



# Religions of the World

# **Indigenous Religions**

African Traditional First Peoples Native Americans Shintoism

# **World Religions**

Baha'ism Buddhism Christianity Confucianism

Hinduism

Islam

Jainism

Judaism

Sikhism

Taoism

Zoroastrianism

# Judaism



Star of David

Torah

Seder Plate

Menorrah



The title page of a Jewish Bible manuscript from Spain, either 13th or 14th Century, now in the Bibliotheque Nationale, Paris.

Photo: akg-images



Wall amulet (silver) (19<sup>th</sup> century) Courtesy of the Judaica Museum at the Hebrew Home for the Aged at Riverdale (Bronx, NY)



Shofar (Yemenite, antelope horn)



"Chamsa" or "five" digits in this "hand of God" are believed to have protective powers. Stained glass. Artist: David Nulman. Design by Tsirl Waletzky. Courtesy of the Judaica Museum at the Hebrew Home for the Aged at Riverdale (Bronx, NY)

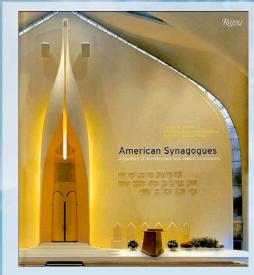


Hamsa (Papercut) Artist: Chana. Courtesy of the artist. The translation for the right is: "All who love the Lord he preserves", on the left: "Remove the evil forces that surround us."



Untitled Artist: Leslie Gattman. Courtesy of the artist.





American Synagogues: A Century of Architecture and Jewish Community by Samuel D. Gruber explores the exceptional architecture of modern American synagogues in the twentieth century.



Old Synagogue from 16th century. Sarajevo, Bosnia and Herzegovina Photo © onfinite.com

# Hinduism

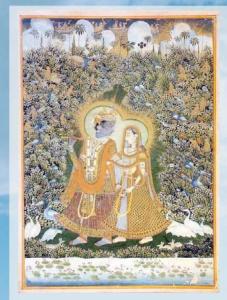


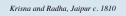
Swastika

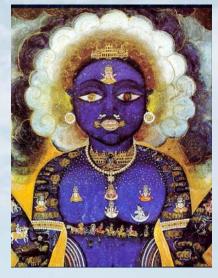
Aum or Om symbol

Shiva (from Wikipedia)







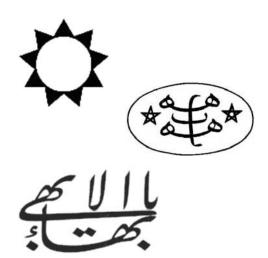


Vishvarupa (Miniature, detail, Jaipur, ca. 1810) Krisna is an incarnation or avatara of Vishnu (the Preserver). Vishvarupa is the divine form of Krisna as revealed to Arjuna in the Bhagavadgita.





# Baha'i



The nine pointed star symbolizes completion.

The "ringstone" symbol is worn on rings by many believers. The three horizontal lines represent the three basics of Baha'i belief – the World of God, the World of God's manifestation, and the world of man. The vertical bar represents the connection of these worlds, and the stars flanking the glyph represent the Báb and Bahá'u'lláh, the founders and prophets of the faith.

The "symbol of the Greatest Name" is a phrase, "Yá Bahá'u'l-Abhá," or "Glory of Glories," rendered in calligraphy. "Baha," or glory, is also found in the name of Bahá'u'lláh.

(About.com)









**Baha'i Temples** Kampala, Uganda and New Delhi, India

There is only one Baha'i temple on each continent.

# Islam/Muslim



Islam has few traditional symbols. The crescent moon and star is due to cultural diffusion and the spread of Islam to the Ottoman Turks. It has since become associated with Islam. (Wikipedia.com)



Ceremonial shield 19th centurygold, iron National Museum of Indonesia, Jakarta Banjarmasin, South Kalimantan, Indonesia



المنافع المالية

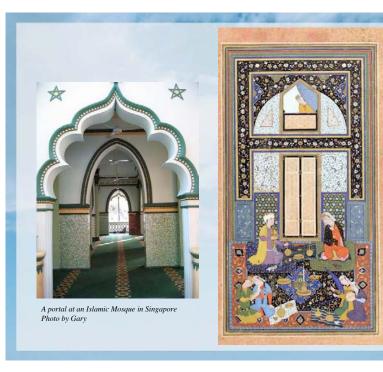
"Allah" in Arabic (from ReligionFacts.com)

Calligraphic Composition containing Quranic verses including the Basmala (India or Iran, early 19th century).

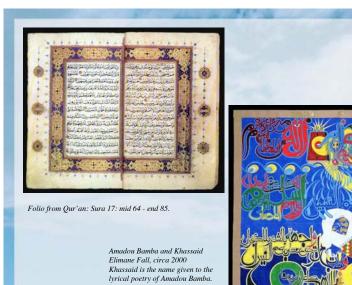
The Basmala (In the name of God, the Compassionate, the Merciful), is the spoken formula recited at the beginning of all Muslim acts.



**Adam and Eve** from a copy of the Falnama (Book of Omens) Ascribed to Ja' Far Al-Sadiq, ca. 1550

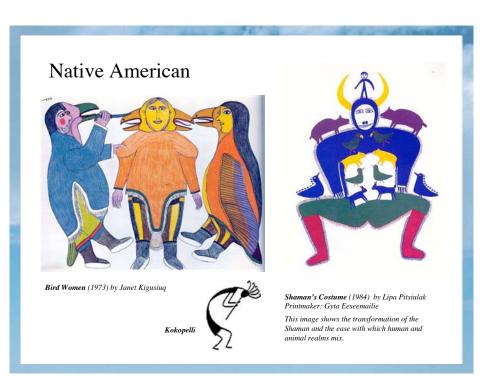


of the **Haft Manzar** (Seven Visages) by Hatifi (d. 1521) The geometric designs and arabesque shapes of this painting are typical of architecture. These rhythmic patterns may help to untie psychic knots and grant the viewer a taste of infinity.

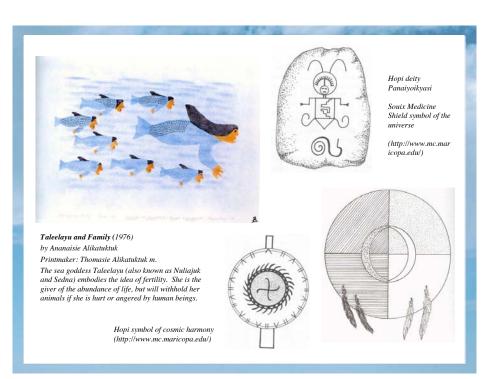


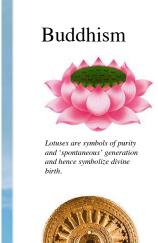
The saint's vast quantity of

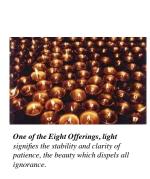
writing is considered one of his greatest miracles. This khassaid is to protect the world.











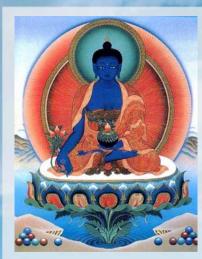
The wheel symbolizes the Wheel of Buddhist Law, the endless cycle of birth and rebirth.

> Tibetan Prayer Wheel (www.aworldofgood.com)



Footprints of the Buddha (www.buddhanet.net)





The Medicine Buddha symbolizes the healing that occurs when ignorance and attachment are dispelled through the practice of meditation.



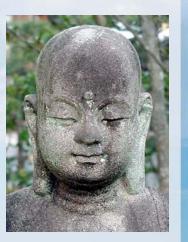
Kuan-Yin is the Chinese name for this female incarnation of the Buddha. She's venerated throughout Asia as an embodiment of compassion. Kuan-Yin above is holding sweet dew, the nectar of wisdom and compassion. It is to her that many come in the hour of need when they need someone to listen.



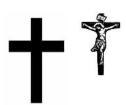


### Tibetan deity Tara was born of a tear shed in sorrow for the world by the compassionate Buddha Avalokiteshvara.

Jizo Buddha
The childlike Jizo Buddha is venerated in Japan as a protector of children. He is a healer in the process of mourning the death of a child.



# Christianity



The most well known cross is the Latin cross, which to Christians, represents the cross of Christ's crucifixion. When shown with the image of Christ, it is called a crucifix.

(altreligion.about.com)





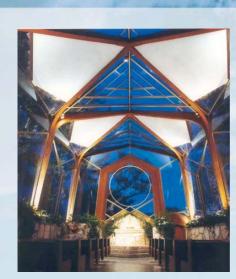
Dove, symbol of the Spirit.

(www.bible picture gallery.com)

Albrecht Durer's sketch of praying hands.



Early Christian symbol of a fish. Greek for fish is an acrostic for Jesus, Christ, God, Son, Saviour.







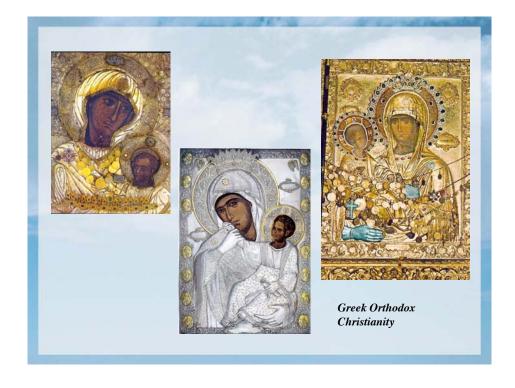
Zurich Airport, Switzerland

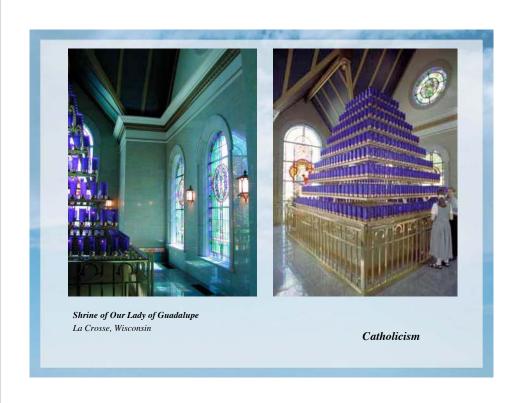


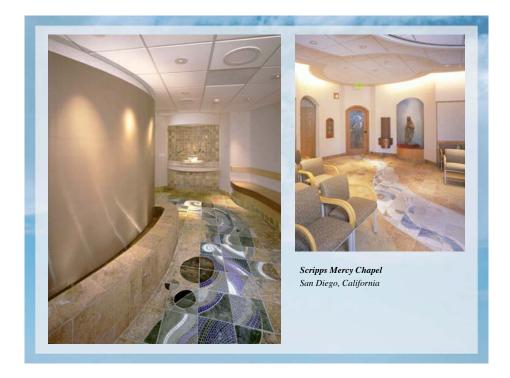


Sisters of Mercy Chapel Owensboro Mercy HealthPark, Owensboro, Kentucky



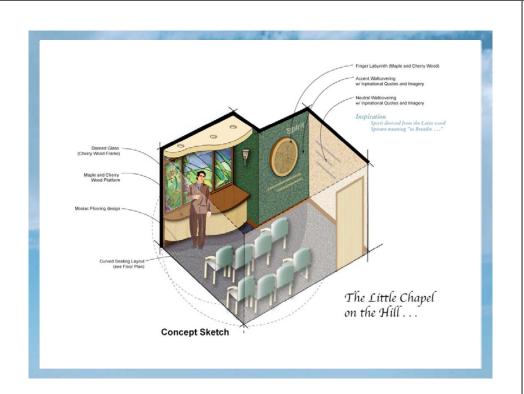


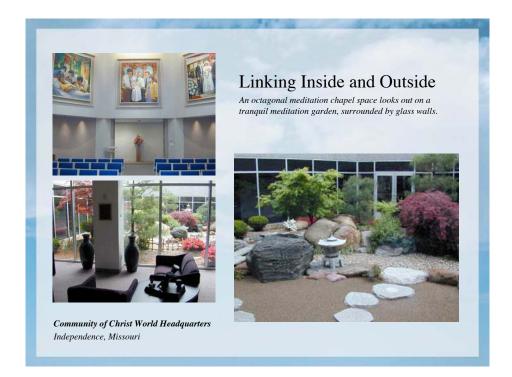








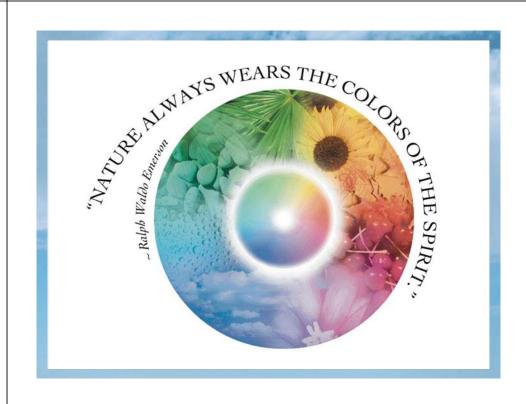


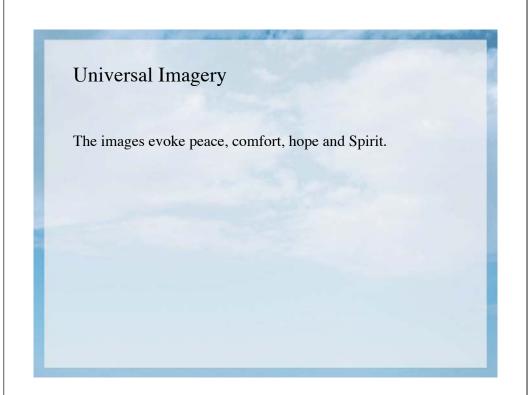


# Linking Outside and Inside

The colors are calm; elements of water, light imagery, sunlight, candles, and stained glass all create a feeling of inspiration and reflection.

Symbols such as clouds, sky, trees and water can be used to support the well-being of the human soul. In a time of confusion, sadness and reflection, a sanctified space provides a much needed retreat or respite from the worries of life.











For the peacemakers, the bridge builders, all who look out and see.

Images from "A One Song" by Michael Green



We wish to acknowledge Patricia Novick for many of the images and prayers borrowed from her original presentation **Healing Art: The Power of Faith.** 

"Carefully selected music can reduce stress, enhance a sense of comfort and relaxation, offer distraction from pain, and enhance clinical performance."

Southern Medical Journal, 2005

### Case Studies

Designed **Ambient Sound and Music** Enhances the Health and Wellbeing of Patients, Caregivers and Staff

**Custom Designed Music** is Proven to Reduce Stress and Pain for Patients in Specific Treatment Protocols

"On the day of surgery, patients exposed to music in combination with therapeutic suggestions required less rescue analgesic compared with the controls. Patients in the music group experienced more effective analgesia the first day after surgery and could be mobilized earlier after the operation."

Anesthesia, 2003

"Music effectively reduces anxiety and improves mood for medical and surgical patients, for patients in intensive care units and patients undergoing procedures. Music also improves quality of life for patients receiving palliative care, enhancing a sense of comfort and relaxation."

Southern Medical Journal, 2005

"A meta-analysis on music research with premature infants in neonatal intensive care units showed an overall large, significant, consistent effective size of almost a standard deviation (d=.83). The homogeneity of findings suggests that music has statistically significant and clinically important benefits for premature infants in the NICU."

Journal of Pediatric Nursing, 2002

"Use of intra-operative music in awake patients decreases patient-controlled sedative and analgesic requirements."

Anesthesiology, 1998

"The planned use of music by mothers and caregivers can be an aid to prenatal preparation and an important adjunct in pain and stress management during labor and birth."

Birth, 2000

# The Role of the Physical Environment in the Hospital of the 21st Century: A Once-in-a-Lifetime Opportunity

# Report to the Center for Health Design funded by Robert Wood Johnson Foundation

Roger Ulrich, College of Architecture
Texas A & M
Craig Zimring, College of Architecture
Georgia Institute of Technology

# Literature Review

130 references focusing on noise in hospitals in three categories:

- Those that measure noise levels in hospital spaces but do not assess outcomes
- Studies of the effectiveness of environmental or organizational interventions in reducing noise
- Investigations of the effects of noise on outcomes

# Hospitals are Sonically Unhealthy

- World Health Organization guideline values for background noise in hospital patient rooms are between 35db and 40db
- Studies have shown that background noise levels are typically 45 to 68db with peaks frequently exceeding 85 to 90db

# Hospitals are Sonically Unhealthy

- Each 10db is the equivalent of doubling the perceived sound level
- Medical equipment near the patients' heads often produces 70 to 75db – equal to a noisy restaurant
- Portable x-ray machines can register 90db the same as a motorcycle or a large truck

# Noise Sources: Too many, too loud

- · Paging systems
- Alarms
- · Bedrails moving up and down
- Telephones
- Staff voices
- Ice machines
- Pneumatic tubes
- Trolleys equipment moving

# **Research-Based Interventions**

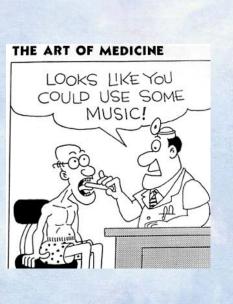
- Single-bed rooms
- · Eliminating open bay rooms
- High performance sound ceiling tiles
- · Eliminating or minimizing overhead paging
- Carpeting or introduction of other sound absorbing materials
- Consciousness of the sound environment during design

# Areas for Future Research on Music and Sound

- The perception of waiting
- Staff morale
- Patient and visitor experience
- · Reduction of medical errors
- Pain medication
- Patient comfort and sleep in ICU, CCU, pre- and post-op
- Patient comfort and reduction of stress in dialysis, infusion and cardiac cath procedures

# What can designers do about this?

- Design for desired projected sound environments in all clinical and waiting spaces
- Ask questions about sound levels of equipment and design for them
- Educate clients on the importance of sound
- Bring in acoustical consultants when appropriate



# Music: A Container for Health

- Modifies perception of time and space
- Stabilizes mental and physical states
- Reduces stress
- Modifies pain perception
- Prolongs psychological processing

# What are the options available?

In years past the options of the observant minority included:

- Do nothing—'there are no options'
- Get some kind—any kind—of music
  - -Personal music sources
  - -Piped in radio
  - -Piped in music
  - -Records, tapes, CDs

# Case Study

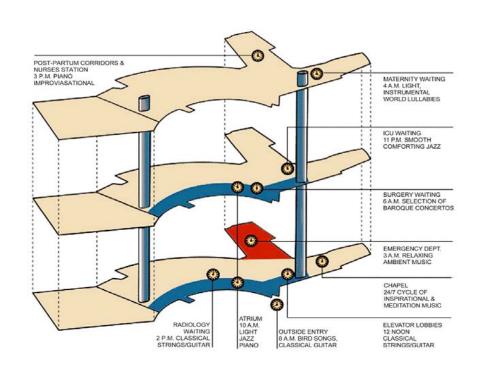
# Exempla Good Samaritan Medical Center

Lafayette, Colorado



# Harmonic Health Care

- Natural sounds in the outer world
- Welcoming sounds in the reception area
- Comfortable sounds for the emergency waiting area
- Uplifting sounds for the maternity waiting area
- Inspiring sounds for the chapel
- Focusing sounds for the administration area
- Soothing sounds for outpatients
- Refreshing sounds for the staff

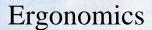




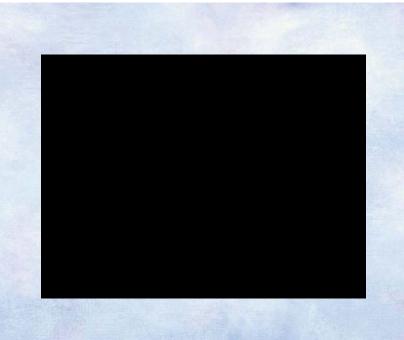
# Hallmark Channel Segment

# Exempla Good Samaritan Medical Center

Lafayette, Colorado



- The science that seeks to adapt the work and work environment to meet the physical and psychological needs of the worker
- Scientific and academic research in the field of ergonomics is an ever-changing phenomenon, where today's studies and conclusions are often challenged by tomorrow's findings.

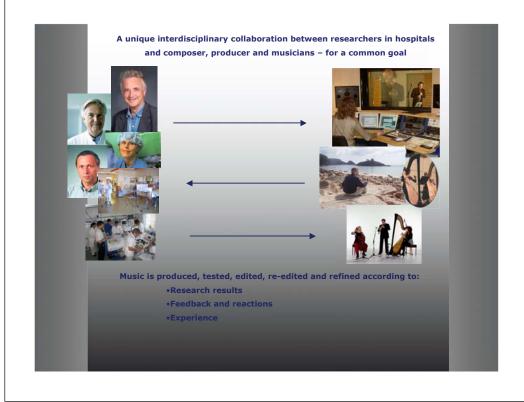


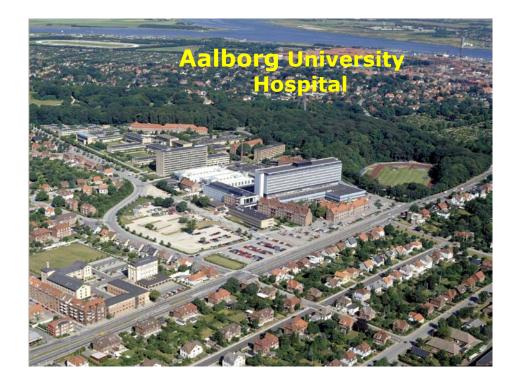
# SonicErgonomics<sup>TM</sup>

• The science that seeks to set standards and adapt the *work environment* to meet the physical and psychological needs of the *worker* with respect to sound, noise and its related aspects

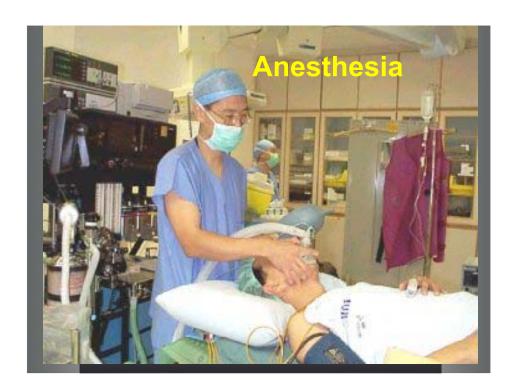














# "TOOLS"

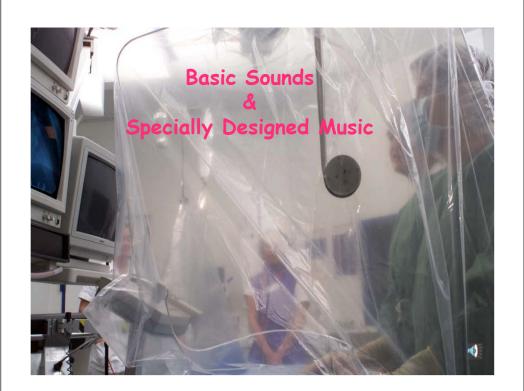
- Analgetics (opioides, NSAID's, local analgetics, a.o.)
- Catheters placed in the vicinity of afferent nerve fibers
- Hypnotics ("gas", barbiturates, a.o.)
- > Others:
  - Reduction of negative environmental factors
  - Creation of positive environmental factors

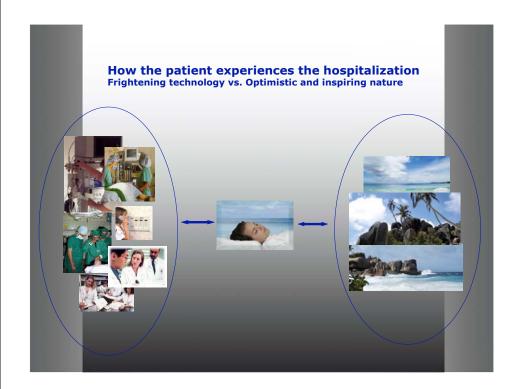




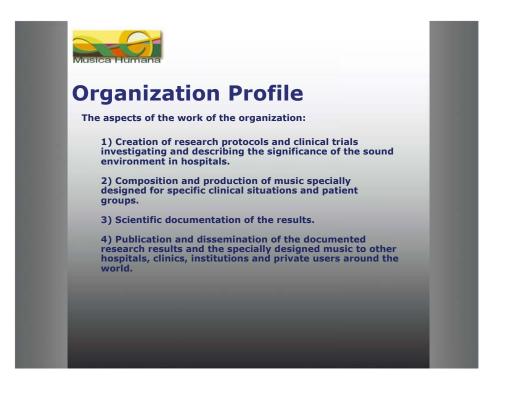








# Playing music for patients is a great responsibility: A very clear definition of the fundamental principles of the designed sound environment at hospitals is essential > What type of music? > What kind of sounds? > Who is the target Group?



# INTRODUCING A NEW SOUND ENVIRONMENT IN HOSPITALS

### **Present Focus:**

**1. Intensive Care Patients**Heavily sedated or comatose patients

- 2. Recovery Patients
- 3. Cardiac Patients

Ambulatory cardiac patients

4. Psychiatric patients and other patient groups (Alzheimer's, etc.)

### **Future Focus:**

- 1. Children
- 2. Infusion Therapy, and other ambulatory patient groups
- 3. Pre and post high anxiety proceedures.



